

CapXmaster

Refund Policy

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After a cleared payment on the purchase of one of our programs occurs, you will receive an email with the login details to access your simulated trading platform. Once this information is emailed to you, no refund will be given. In some special circumstances, we will provide a refund if there were no trades placed on the account, for assistance, please contact our support via email.

Dispute Policy

Clients who improperly dispute charges or request chargebacks with their bank will be permanently banned from the Platform. Please contact our support if you have any questions.

Acceptance of this Policy

It is your responsibility to familiarize yourself with this refund policy. By placing an order for any of our products, you indicate that you have read this refund policy and that you agree with and fully accept the terms of this refund policy. If you do not agree with or fully accept the terms of this refund policy, we ask that you do not place an order with us. Please contact us at support@capxmaster.com should you have any questions regarding our refund policy.